

### Central Bank of Sāmoa Operations during State of Emergency

Given the Government of Samoa's State of Emergency (SOE) declaration effective 21<sup>st</sup> March 2020 in response to the global Coronavirus (Covid19) Pandemic, the Central Bank of Sāmoa (CBS) wishes to advise of the continuation of its business operations and services to the general public and financial sector. However, in support of the Government's efforts during this time and as precautionary measures, CBS will limit face-to-face meetings with its stakeholders as much as possible.

To minimize any disruptions to our services, please be advised that CBS operating hours starting on Tuesday, 24<sup>th</sup> March to Friday, 3<sup>rd</sup> April 2020 will be from 9am to 2pm.

Further, please be informed of the following:

1. **Exchange Control** – for any foreign currency payment and/or export permit applications, we encourage where possible, for these to be sent through email ([exchange.ctrl@cbs.gov.ws](mailto:exchange.ctrl@cbs.gov.ws)) with the appropriate supporting documents to be attached. Granting of approvals will also be provided electronically.
2. **Financial Intelligence Unit** – for any requests or enquiries to be submitted through email ([sfiu@cbs.gov.ws](mailto:sfiu@cbs.gov.ws)) with the appropriate supporting documents to be attached.
3. **Currency services** – for the replacement of any damaged banknotes, service hours will remain on Tuesday and Thursday from 9:30am to 1pm.

CBS has taken immediate measures to ensure the safe and hygienic environment for visitors to the CBS Building. In view of this, please note that access to the Building will be strictly limited to CBS staff and tenants only, except for our usual visitors for the abovementioned services:

1. For any enquiries or applications on the abovementioned CBS operations, only the applicant or 1 designated person can bring these in personally, should there be no internet or email access available.
2. For any visiting customers or persons to the CBS Building who may have travelled overseas in the last 14 days particularly to the countries affected by Covid19, or have come in contact with someone who has travelled in the past 14 days, or who may be feeling unwell, we kindly ask that you refrain from coming to our Building.

